



HOMELIFE

UGI HVAC, the most trusted name in heating, cooling and plumbing services

Upgrade your heating equipment and save up to \$2,000!

Record state and federal rebates adding up to record savings

Thanks to a historic mix of energy-efficiency rebates, replacing your home's old heating appliances with new ENERGY STAR® rated equipment has never been more affordable. Check out the numbers:

Pennsylvania Home Heating Equipment Rebates up to \$500

Backed by an \$11 million grant from the U.S. Department of Energy, the state of Pennsylvania will be providing rebates of \$250-\$500 for non-electric home heating and water heating equipment. The program will end once funds are depleted, so the state is encouraging residents to "reserve" their rebates once the program begins on April 21st.

Federal Stimulus Package tax credit up to \$1,500

With American Recovery and Reinvestment Act funds still available, taxpayers are eligible to receive credits of up to \$1,500 for most ENERGY STAR rated heating equipment installed through 2010.

UGI makes it even easier to save

We install a range of ENERGY STAR rated heaters and water heaters, and we will handle all required paperwork to make sure you receive all applicable rebates. In some cases, this may include manufacturers' rebates too! Call us today to discuss your upgrade options at **1-877-UGI-HVAC**.



Eligible equipment

- Gas storage water heaters
- Gas tankless water heaters
- Oil furnaces
- Gas furnaces
- Oil boilers
- Gas boilers



WIN a Broilmaster superb grill!

Need another reason to get fired up for summer? How about the chance to fire up a brand new grill, right in your own backyard? UGI HVAC is awarding one lucky winner a deluxe grill from Broilmaster!

For your chance to win, visit www.ugihvac.com and answer three questions about the information contained in this newsletter. Entries must be received by May 31, 2010, so remember to do it soon – and good luck from your friends at UGI HVAC!



Why rely on UGI for heating, cooling and plumbing services?

We could point to our 127-year history as a trusted local service provider. Or that we only install the industry's best equipment brands, and stand behind our work with one of the industry's best service contracts. Or that our expert technicians can respond to emergency service calls 24/7. But in the end?

We think our customers say it best:

"They come as soon as possible, they have the knowledge, and they fix the problem."

P. Wolfe

"They do good work and they leave the place clean. They do a good job and they are very personable."

D. Leinbach

"Great customer service. Terrific technicians. Very good skills. They know how to treat their customers at UGI."

L. Kennedy

"UGI's always been good to me. They've always taken care of my needs. They're here when I need them. They're courteous. I have trust in them."

T. Conrad

"Air conditioners never break on cool spring days and of course mine broke on a hot, sweltering ninety-five degree summer weekend. It took me five days of misery to get it repaired. Soon after, I received a letter from UGI to add my AC to my service account. I signed up for it and have never regretted it."

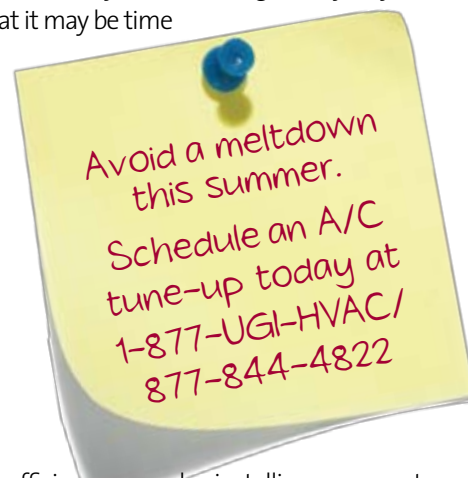
J. Marino

Time for a new air conditioning system?

YES — if you want to start saving money!

Compared to older, less efficient units, today's high-efficiency central air conditioning systems are designed to use less energy. If you're ready to start saving money on your monthly utility bills, here are some signs that it may be time for a cooling system upgrade:

- Your system is more than 10 years old
- Your system needs frequent repairs
- Your energy bills keep going up
- Some rooms are too hot or too cold
- Your home has humidity problems
- Your home has excessive dust
- Your cooling system is too noisy



And thanks to federal tax credits for energy efficiency upgrades, installing a new system from UGI HVAC could save you up to \$1500 too. Mention our coupon and save an additional \$100! Call us to discuss your upgrade options at **1-877-UGI-HVAC**.

Upgrade and save up to \$1500!

Replace your heating or cooling system with a new Energy Star rated system and save up to \$1500 in federal tax credits and ask us about more savings available from the state of Pennsylvania.

Save \$100 more!

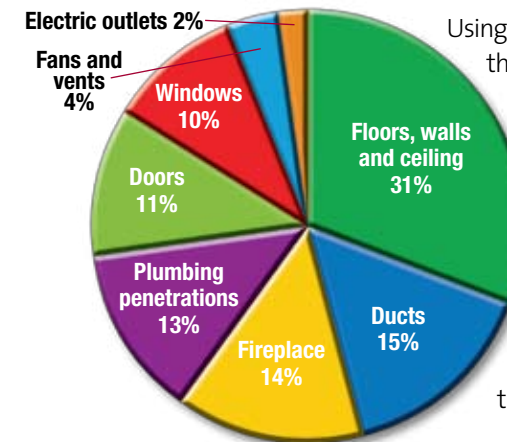
Just mention this coupon and receive \$100 off installation by UGI HVAC.

* Offer not valid on previous purchases

UGI HVAC now offers Home Energy Audits

Are you spending more on your heating and cooling bills than you should?

A Home Energy Audit from UGI HVAC can help you find out.



Sources of air leaks

Using infrared and other advanced technologies, BPI CERTIFIED UGI energy experts will uncover the spots where energy is escaping from your home – these typically include cracks, drafty windows and doors, even poorly insulated areas you can't see.

We'll also take a look at your home's heating, cooling and ventilation systems, your hot water heater and your energy bills. Then we'll prepare a detailed report on efficiency improvements that will give you the fastest payback in energy savings.

A UGI Home Energy Audit can also help you:

- Improve your home's energy efficiency
- Reduce your monthly utility bills
- Take advantage of local, state, and federal incentives for equipment upgrades

Call **1-877-UGI-HVAC** UGI to schedule a Home Energy Audit today.

Attic insulation:

Does your home have enough?

If your home is 30 years old or more, odds are you that don't. About 80% of the homes built before 1980 have less than the recommended level of attic insulation. And that could mean you're losing a lot of heat and money – the US Department of Energy estimates that up to 45% of a home's energy escapes through the attic.

Here's a simple rule of thumb from EnergyStar.gov: if you can see your attic's floor joists, you probably need more. To find out for sure, measure the thickness of the insulation. The recommended level for most attics is about 10 to 14 inches (R-38), depending on the type of insulation.

If you're not sure that you have enough attic insulation – or if you know you need more – UGI HVAC can help. We offer expert attic insulation assessment and installation services. And thanks to current federal tax incentives for energy efficiency upgrades, there's never been a better time for an upgrade. To find out more about UGI attic insulation services, call **1-877-UGI-HVAC / 877-844-4822**.

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SPRING • 2010

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UGI HVAC • THE MOST TRUSTED NAME IN HEATING, COOLING & PLUMBING SERVICES



Got a plan in case of a breakdown?

What will you do if your air conditioner, heater, or water heater breaks down? In the event of an emergency, relying on the phonebook to find a reliable HVAC contractor could cost you a lot of time and money. Here's a better idea: add 1-877-UGI-HVAC to your list of emergency phone numbers. Want even more peace of mind?

Consider a UGI service agreement

With a UGI AdvantageSM Service Agreement, you'll enjoy guaranteed, priority response 24/7, even on holidays. A variety of service and repair options are available, and we can help you find a plan that works best for you.

Sign up for a service plan today!
Call **1-877-UGI-HVAC / 877-844-4822**.

Questions?

From emergency repairs to advice on new equipment, UGI HVAC is always there for you. Feel free to contact us with questions, anytime – call **1-877-UGI-HVAC / 877-844-4822**.

