



HOMELIFE

UGI HVAC, the most trusted name in heating, cooling and plumbing services

How to receive YOUR \$1,500 tax credit?



What is SEER and how can it help me earn a tax credit?

SEER stands for Seasonal Efficiency Ratio. The higher the SEER rating the more efficient the equipment, and the more you save on energy costs. Many older central air conditioning units are 10 SEER or less. Today's equipment is much more efficient and 16 SEER equipment will not only help you save on energy costs, it can get you money back in the form of tax credits. The recently passed economic stimulus bill provides for up to \$1500 back in the form of tax credits for central air systems with a SEER rating of 16 or more. The tax credit can also be received with the purchase of a qualifying heat pump, furnace, even water heaters.

In addition, our newer systems use R-410A refrigerant which is replacing R-22, the industry's standard for more than 40 years.

R-410A: eco-friendly, budget-friendly

If an R-410A system ever leaks, the escaping refrigerant won't contribute to ozone layer reductions. But systems that use R-410A are also far more energy-efficient than those that use R-22. Which means they will also help cut your energy consumption, and electric bills.

But perhaps the biggest R-22 budget risk? Future repairs. R-22's mandatory phase-out means that it will eventually grow more expensive, and become harder to find. Both factors will drive repair costs.

And speaking of repairs, systems that use R-410A will likely need a lot less of them. Because they use smaller, heavier-duty compressors, they operate more quietly, and with less damaging vibration than older compressors that use R-22.

Let the experts at UGI Heating and Cooling help you decide if it is time to repair or replace your home comfort system



Win a BROILMASTER gas grill!

Need another reason to get fired up for summer? How about the chance to fire up a brand new grill, right in your own backyard? UGI HVAC is awarding one lucky winner a deluxe natural gas grill from Weber!

For your chance to win, just fill out the enclosed reply card and drop it in the mail. Entries must be received by July 10, 2009, so remember to do it soon – and good luck from your friends at UGI HVAC!



Get a “green” HVAC system, get up to \$2,500 back!



Mr. Ed Robinson

General Manager
UGI HVAC

On behalf of everyone here at UGI HVAC, allow me to say thanks for taking a look at our “new-look” newsletter – we hope you find the money and energy-saving advice helpful. Speaking of which, did you know that Uncle Sam, and most equipment manufacturers, really want you to upgrade your old HVAC system?

Thanks to a historic mix of federal stimulus tax credits, government sponsored rebates and manufacturer rebates, installing a new Energy Star rated high-efficiency heating or air conditioning unit has never been more affordable. Just look at the numbers!

Federal Stimulus Package tax credit: \$1,500 The American Recovery and Reinvestment Act of 2009 extends and increases federal tax rebates that were in place in 2008. Taxpayers can now receive rebates of up to \$1,500 for most Energy Star rated HVAC products installed from 2009-2010.

Government sponsored rebate: Up to \$500 in rebates from the state sponsored Keystone HELP for qualifying Energy Star equipment.

Manufacturer's rebate: up to \$500 The manufacturers of the ENERGY STAR labeled systems that UGI HVAC installs are contributing to the most substantial incentives than ever.

Up to \$2,500 is an awful lot of green to go green! And UGI HVAC makes it even easier to save. Let the sales professionals at UGI HVAC help you make the right decision and maximize these offers. Be sure to ask about special financing options.

So if your current system is nearing the end of its service life, or if you just want to start saving money on your monthly energy bills, the time to upgrade is NOW. To find out more, just give us a call at 1-877-UGI-HVAC.

Is your air conditioning system underperforming, or about to let you down?



Why throw your money away and be uncomfortable

Staying cool this summer – without surprise breakdowns, or surprisingly high electric bills – means staying on top of how your air conditioning unit is operating. If your system is showing any of these signs, it may be time to for service, or even replacement:

- ...▶ **It's 10+ years old**
The average air conditioning system life span is 15 years. If yours is older than 10, it's definitely costing you more to operate than a new system would. Today's high-efficiency systems could cut your electricity costs by as much as 20%.
- ...▶ **It's too noisy**
Too much noise often signals a problem with the unit's indoor coil. Or it could be that your duct system is too small for the unit. Either way, a service check is in order.
- ...▶ **Your home is too humid**
A sure symptom that your system needs a check-up. Excessive humidity could indicate a failing system, leaky ductwork, and more.
- ...▶ **Some rooms are too cold**
Once again, duct problems could be to blame. But so could poor insulation, or the air conditioning unit itself.

If you're concerned about any of these signs, schedule a system inspection and tune-up with UGI HVAC. And remember – if it is time to replace your system, there's never been a more affordable time, thanks to the record mix of manufacturer's rebates and stimulus tax credits!

Tips to keep you cool for less

You can't control energy prices, but there are several ways you can control your home cooling costs. Here are some energy-saving tips that you definitely should try at home:

Get an air conditioning system tune-up

A seasonal inspection and tune-up will help ensure that your system isn't leaking coolant or exhibiting other problems that could cost you.



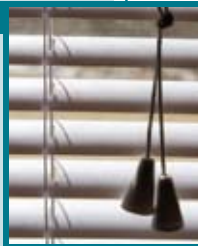
Use programmable thermostats

A programmable thermostat will automatically raise temperature settings a few degrees while you are sleeping or away from home, saving you money over time. But be sure to keep lamps, televisions or other heat-generating appliances away from it – they could cause false readings.



Close the shades and curtains

Closed shades and curtains help reflect heat from sunlight away from your home so the central air system doesn't have to work as hard. Choosing shades and drapes with a white backing can help even more.



Find and seal air leaks

Air escaping through hidden gaps and cracks in your home can equal the amount of air that passes through an open window. Make sure that doors and windows are shut as tightly as possible, plus seal outer walls, ceilings, and floors to keep that expensive cool air inside.



Tighten your ducts

Gaps between duct joints can cut a system's efficiency considerably. Have your ducts sealed and insulated to maximize air movement throughout the house and prevent the loss of cool air between walls, ceilings and floors.



Tankless water heaters

Save money and never run out of hot water again!

Standard hot water heaters heat and reheat water continuously, whether it's being used or not. And as anyone who's had a hot shower suddenly go cold knows, once the heated water runs out, it takes a while to return. At just the size of a kitchen cabinet, today's tankless water heaters offer a much better solution.



Rather than heating an entire tank of water 24/7, tankless water heaters use natural gas or propane to heat water "on-demand", in a supply that never runs out. And not having to keep a pilot light constantly burning saves a lot of energy and money.

For example, the tankless units that UGI HVAC installs have efficiency ratings up to 82%. Standard tank heaters typically have a 60% efficiency rating. That difference really adds up — homeowners that replace their standard water heater with a tankless unit typically cut their water heating costs in half.

Is it time to go tankless?

If your standard water heater is about 10 years old, the time is probably right to consider replacing it with a new tankless model. You'll avoid the risk of a costly breakdown, and the risk of drawing water from a tank with rust or scale deposits. Need more help deciding if going tankless is right for you? Call 1-877-UGI-HVAC today.



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UGI HVAC • THE MOST TRUSTED NAME IN HEATING, COOLING & PLUMBING SERVICES



Got a plan in case of a breakdown?

What will you do if your heater, air conditioner, or water heater goes down?

In the event of an emergency breakdown, time spent looking through the phonebook for a reliable HVAC contractor is time wasted. Here's a better idea: add 1-877-UGI-HVAC to your list of emergency phone numbers. And for complete peace of mind, here's an even better idea:

Consider a UGI AdvantageSM Service Agreement

Our flexible service plans cover service parts and labor on gas, electric, or propane heaters and water heaters, electric central air conditioners and heat pumps, even interior gas fuel lines.

Guaranteed priority emergency service, 24/7, 365

Best yet, our plan holders get priority response, 24 hours a day, 7 days a week. Whether it's the coldest night of the winter, the hottest day of the summer, or anytime in between, an expert UGI HVAC technician will be there for you, fast. To find out more, call 1-877-UGI-HVAC today!

Got a question?

From emergency repairs to advice on new equipment, UGI HVAC is always there for you. Feel free to contact us with questions, anytime—call **1-877-UGI-HVAC**.



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