



HOMELIFE

UGI HVAC, the most trusted name in heating, cooling and plumbing services

Need to economize?

Weatherize!



Cut energy bills by 10-30%!

by finding and fixing the "leaks" in your home's "building envelope"



Energy costs are likely among your largest monthly expenditures, next to your mortgage and taxes. And while you can't do much about those costs, you can do something about your energy costs – starting with a professional Home Energy Audit.

Using state-of-the-art technology, UGI home energy experts can help you identify your home's inefficiencies, from inadequate insulation to an inefficient heating unit. After performing the home energy audit, UGI HVAC will prepare a report listing the improvements that will give you the fastest payback in energy savings. And unlike companies who perform the audit and walk away, UGI HVAC can handle any or all of the energy upgrades that you choose to make including:

- **Attic insulation**
- **Air sealing and caulking**
- **Door and window weatherization**
- **Heating and water heating upgrades**
- **Air conditioning system upgrades**

Rebates Available

Call 1-877-UGI-HVAC/
877-844-4822 for details.

Win a FREE energy audit *plus energy saver kit!*

This fall is your chance to win big and save big. You can win an energy audit valued at \$350 and an energy saver kit valued at \$150! The kit includes 10 CFL light bulbs, 15' water heater pipe wrap, 4 faucet aerators, 20 electrical switch and gasket covers, and an energy saving guide.

For your chance to win, visit www.ugihvac.com and answer three questions about the information contained in this newsletter. Entries must be received by November 30, 2011, so remember to do it soon – and good luck from your friends at UGI HVAC!



\$500 VALUE!

Guaranteed priority response, 24/7?

Sounds like a plan!

Finding a heating contractor in the phonebook is easy. But finding one that will come out to your home quickly for repairs can be hard – and expensive – especially over the weekend or on holidays. A UGI AdvantageSM Service Agreement is a much better plan – guaranteeing you priority response in the event of an emergency and parts and labor are included. Call **1-877-UGI-HVAC/877-844-4822** or visit **www.ugihvac.com** or to sign up for a plan online.

Time for a tune-up!
SAVE \$20!



Winter will be here before you know it, and with it those high energy bills for home heating. Save \$20 now on a complete heater cleaning that can help your system run more efficiently and reduce your heating bills – and avoid a system breakdown – this winter. Have an old system? Ask us about how a new high-efficiency unit that can save you money this year and for years to come.



Is your home ready for winter?

With frigid weather on the way, here are a few simple steps to prepare your house and prevent problems:

1. Turn the heater on **BEFORE** it gets cold.

You want to be sure the heat is going to work when you really need it. Also, replace any necessary filters and schedule heater maintenance so it works as efficiently as possible.

2. Check your home's exterior, doors and windows.

Seal cracks and exposed entry points around pipes. Use weatherstripping around doors and caulk around windows to prevent cold air from entering your home.

3. Prepare your fireplace

Inspect the fireplace damper to make sure it opens and closes properly. It's also a good idea to cap or screen the top of the chimney to keep out rodents and birds.

4. Prevent plumbing freezes

To do this, drain all garden hoses and insulate any exposed plumbing pipes.

Taking these easy steps to get your home ready for the cold days ahead can help you avoid heating and plumbing headaches and stay warm all winter long.

Paying for heat you don't need?

If you don't have a programmable thermostat, you probably are.

It's hard to remember to adjust your thermostat when you leave the house. But a programmable thermostat can remember for you – automatically adjusting your home's heat to your lifestyle and cutting your heating and cooling costs in the process.

In fact, lowering your thermostat one degree for just eight hours a day can reduce your heating bill by one percent. And, if you're a PPL customer, you can save even more with a \$25 rebate. There are many models of programmable thermostats available. UGI HVAC can help you find one that is right for you and your family's schedule.





Go tankless with a Rinnai Tankless Water Heater!

Save energy, space and money with a Rinnai Tankless Water Heater. They're wall mounted and produce an endless stream of hot water—only as you need it! With record rainfall and basements flooding, it's a great time to install a Rinnai Tankless Water Heater.

Receive a \$100 Rebate when you visit www.rinnai.us and locate UGI Heating & Cooling as a contractor.

Bad roof or bad insulation?

Ask the experts at UGI HVAC! Our home energy auditors have completed rigorous training and are certified by the Building Performance Institute (BPI). Our certified technicians use specialized software to build a comprehensive model of your home's energy use, which allows us to calculate energy usage and predict energy savings you'll realize when improvements are made.



UGI HVAC and ServiceMark: Joining forces to serve you better!

Exciting news! As of October 1, 2011, ServiceMark has merged with UGI Heating, Cooling & Plumbing in the Lehigh Valley and Reading areas. This will allow us to serve you even better by creating a larger entity with even greater resources to meet your heating, cooling and plumbing needs.

You can be confident that you will experience no difference in the quality of the service you will receive from UGI HVAC. In fact, both companies enjoy a 97% customer satisfaction rating, and many of the same ServiceMark employees you may have dealt with – including technicians – will now be employees of UGI HVAC. You can enjoy the added comfort of knowing that our technicians are now part of an even larger team comprised of experts in all types of systems and equipment.



Did you know?

Wasting water also wastes energy!

Not only the energy used to heat it, but the energy used by your municipality to purify it, reflected in your tax bill.



Your refrigerator uses more energy if it's pressed against the wall.

Move it back a few inches so its vents can perform more efficiently.

A 6-inch pan on an 8-inch burner wastes 40 percent of your stove's energy.

Use pots the same size as your burners. Use lids when possible so you can cook at a lower temperature.



Many water heater thermostats are preset to 140°, – that's 20° too high!

Reset it to 120°. It will not only save you money, but prevent scalding.

As much as 8% of your heat can be lost if a fireplace damper is left open.

Close the damper in summer and when you don't have a fire burning in winter.





WIN
a **FREE** energy
audit and energy
saver kit!
\$500 VALUE!
Find out how to enter inside...

FALL • 2011

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UGI HVAC • THE MOST TRUSTED NAME IN HEATING, COOLING & PLUMBING SERVICES



'Twas the night before Christmas ...

and of all nights, your heater or water heater stops working. Who are you going to call? And how long will you have to wait until they come out to fix the problem?

When you have a **UGI AdvantageSM Service Agreement**, you don't have to worry. Our contract customers get first priority in the event of an emergency – 24 hours a day, 7 days a week, and even on holidays.

Visit www.ugihvac.com to customize a service plan that is right for your home, and for your budget. Parts and labor are included. Get covered today. Sign up online or call **1-877-UGI-HVAC/877-844-4822** to speak with a service plan specialist.



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FURNACES • BOILERS • HEAT PUMPS • AIR CONDITIONERS • WATER HEATERS • HEALTHY INDOOR AIR • PLUMBING SERVICES